

TourSouthAfrica cancellation policy and easy payment plans.

Cancellation 60 days or more before departure: Amount paid less upfront costs. These upfront costs are disclosed to you when you use the Site to complete the transaction and may represent out of pocket expenses of TourSouthAfrica for accommodation bookings, transportation deposits and other additional expenses. Cancellation 59 to 31 days before departure: 50% of tour price, if paid in full. Cancellation less than 30 days before the start of the tour: 100% cancellation fee. (no refund) You are strongly encouraged to obtain cancellation insurance. Accommodation depends on availability at the time of booking. In some cases, TourSouthAfrica may cancel a tour due to weather or other circumstance. In the event that TourSouthAfrica cancels the tour, or does not deliver it as promised, You may choose between a rescheduling of the tour OR a 50% refund of all monies paid or a credit towards an alternative tour. If you choose to accept a credit, the difference in the cost of the alternative tour will be refunded by TourSouthAfrica or paid by You, as applicable. TourSouthAfrica is not responsible for any incidental expenses you may have incurred in reliance on the tour booked on the Site, including, without limitation, expenses arising from the purchase of visas, vaccinations, non-refundable flights, or of any loss of enjoyment.

Summary:

Cancellation

-60 days or more before departure: Amount paid less upfront costs.

-59 to 31 days before departure: 50% of tour price.

-Less than 30 days before the start of the tour: 100% cancellation fee. (no refund)

Deposits and flexible payment terms.

TourSouthAfrica requires you to pay a 50% deposit for a multi-day tour when you book prior than 60 days (8 weeks). We offer a safe and secure online booking system. Due to the volatility of currencies, we prefer you pay in ZAR. Our integrated payment gateway is Yoco, (<https://www.yoco.com/za/>) which accepts debit and credit cards, ApplePay and AMEX. If you prefer to pay in another currency, you are welcome to make a bank transfer or pay with PayPal.

If you are booking more than 90 days (12 weeks) in advance we offer flexible payment terms to make it easy on your budget. This assists as a way to pay the cost of your tour in installments.

Email info@toursouth.africa to request easy payment terms. The final payment however has to be made 31 days before the start of a tour.